

Terms of Service for www.tenancyweb.com

Effective Date: August 7, 2024

Welcome to www.tenancyweb.com (the "Website"). By accessing or using our tenant and property management software application (the "Service"), you agree to comply with and be bound by these Terms of Service ("Terms"). If you do not agree to these Terms, please do not use the Service.

1. Acceptance of Terms

By accessing and using the Website and Service, you acknowledge that you have read, understood, and agree to be bound by these Terms, as well as our Privacy Policy and Cookie Policy.

2. Services Provided

www.tenancyweb.com provides online tenant and property management software that enables users to manage rental properties, tenants, leases, payments, and related tasks efficiently.

3. User Accounts

To access certain features of our Service, you may be required to create an account. When you create an account, you agree to:

Provide accurate, current, and complete information during the registration process. Maintain the security of your account by not sharing your password or personal information with others.

Notify us immediately of any unauthorized use of your account.

Log out of your account at the end of each session to ensure the security of your data.

4. Payment Terms

The Service is offered on a subscription basis, with options for monthly or yearly payments:

Subscription Fees: Subscription fees are due in advance, either on a monthly or yearly basis, depending on the plan you select.

Recurring Payments: Your recurring payment date will be the date you sign up for the subscription. Payments will automatically recur on this date each month or year, depending on your subscription plan.

No Refunds: All payments are nonrefundable. You may cancel your subscription at any

time, but no refunds will be provided for any unused portion of the subscription term.

5. Payment Methods

5.1 We accept payments through credit/debit cards.

5.2 All payments must be made in U.S. dollars.

5.3 You authorize us to charge your chosen payment method for the total amount of your subscription or any other fees as applicable.

6. Subscription Plans

6.1 The Platform offers monthly and yearly subscription plans.

6.2 Subscription fees are based on the plan you choose at the time of registration.

6.3 The subscription will automatically renew at the end of each billing cycle unless you cancel it before the renewal date.

7. Billing

7.1 Billing is based on the sign-up date and will recur on the same date each month or year, depending on your subscription plan.

7.2 You are responsible for keeping your payment information current, complete, and accurate.

7.3 If we cannot process your payment due to incorrect payment details, insufficient funds, or other issues, your account may be suspended until the issue is resolved.

8. Cancellations and Refunds

8.1 You may cancel your subscription at any time through your account settings.

8.2 Cancellation will take effect immediately and you will no longer have access to the application.

8.3 No refunds will be issued for partial months or years of service, or for any unused portion of your subscription.

8.4 We reserve the right to terminate your account and cancel your subscription at our discretion.

9. Changes to Fees

9.1 We may modify our subscription fees at any time. Any changes will take effect at the start of your next billing cycle following the date of the change.

9.2 You will be notified of any fee changes in advance, giving you the opportunity to cancel your subscription if you do not agree to the new fees.

10. Chargebacks and Disputes

10.1 If you initiate a chargeback or dispute a payment, your account may be

immediately suspended pending resolution of the dispute.

10.2 Any costs associated with resolving the chargeback or dispute may be charged to your account if the chargeback is not resolved in your favor.

11. Taxes

11.1 You are responsible for any taxes, duties, or fees that may be applicable to your purchase of our services.

11.2 Any such charges may be added to your bill, and you agree to pay them.

12. Termination of Service

We reserve the right to terminate or suspend your account and access to the Service at our sole discretion, without notice, for conduct that we believe violates these Terms or is harmful to other users of the Service, us, or third parties.

12.1 User initiated Termination: You may cancel your account at any time through your account settings. Upon termination, you will not be entitled to any refunds, and your access to the Service will be immediately discontinued.

13. Use of the Service

You agree to use the Service in accordance with these Terms and all applicable laws and regulations. You are prohibited from:

Using the Service for any unlawful purpose.

Attempting to gain unauthorized access to the Service, other user accounts, or our computer systems or networks.

Engaging in any conduct that disrupts or interferes with the functionality of the Service.

14. Limitation of Liability

To the maximum extent permitted by applicable law, www.tenancyweb.com and its affiliates, licensors, and service providers shall not be liable for any direct, indirect, incidental, special, consequential, or punitive damages, including, but not limited to, loss of profits, data, use, goodwill, or other intangible losses, resulting from:

Your access to or use of, or inability to access or use, the Service.

Any conduct or content of any third party on the Service.

Unauthorized access, use, or alteration of your transmissions or content.

16. Privacy Policy

Your use of the Service is also governed by our Privacy Policy, which is available on the Website. Please review the Privacy Policy to understand how we collect, use, and protect your information.

17. Modifications to the Terms

We may modify these Terms at any time. Any changes will be effective immediately upon posting on the Website. Your continued use of the Service after any changes to these Terms constitutes your acceptance of the new Terms.

18. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the United States, without regard to its conflict of law principles.

19. Contact Information

If you have any questions about these Terms, please contact us at:

techhopellc@outlook.com