

Privacy Policy for www.tenancyweb.com

Effective Date: August 7, 2024

www.tenancyweb.com ("we," "our," "us") respects your privacy and is committed to protecting it through our compliance with this Privacy Policy. This Policy describes the types of information we may collect from you or that you may provide when you visit our website or use our tenant and property management software application (the "Service") and our practices for collecting, using, maintaining, protecting, and disclosing that information.

1. Information We Collect

We may collect several types of information from and about users of our Service, including:

Personal Information: Information that identifies you personally, such as your name, postal address, email address, telephone number, and any other identifier by which you may be contacted online or offline.

Tenant and Property Data: Information related to tenants, property details, rental agreements, payment history, and other relevant data necessary for property management.

Usage Data: Information about how you use our Service, including the time and duration of your use, the features you use, and your interactions with our Service.

Technical Data: Information about your internet connection, the equipment you use to access our Service, and usage details such as IP address, browser type, and operating system.

2. How We Use Your Information

We use the information we collect to:

Provide, operate, maintain, and improve our Service. Process your transactions and manage your account. Send you technical notices, updates, security alerts, and support messages. Respond to your comments, questions, and requests. Monitor and analyze trends, usage, and activities in connection with our Service. Ensure compliance with our terms of service and other legal obligations.

3. Disclosure of Your Information

We may disclose personal information that we collect or you provide as described in this Privacy Policy:

To Service Providers: We may share your information with third party service providers that perform services on our behalf, such as payment processing, data analysis, and customer support.

To Comply with Legal Obligations: We may disclose your information to comply with any court order, law, or legal process, including responding to any government or regulatory request.

To Protect Our Rights: We may disclose your information if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of www.tenancyweb.com, our users, or others.

Business Transfers: In the event of a merger, acquisition, reorganization, or sale of all or a portion of our assets, we may transfer your information to the acquiring entity.

4. Data Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. However, the transmission of information via the internet is not completely secure, and we cannot guarantee the security of your personal information transmitted to our Service. Any transmission of personal information is at your own risk.

5. Data Retention

We will retain your personal information only for as long as necessary to fulfill the purposes for which we collected it, including for the purposes of satisfying any legal, accounting, or reporting requirements.

6. Your Rights and Choices

Depending on your jurisdiction, you may have certain rights regarding the personal information we collect from you, including the right to:

Access, correct, or delete your personal information.
Object to or restrict our processing of your personal information.
Withdraw consent for the collection or use of your personal information.

To exercise these rights, please contact us at the information provided below.

7. Children's Privacy

Our Service is not intended for children under 13 years of age. We do not knowingly collect personal information from children under 13. If we learn that we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information.

8. Changes to Our Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website. You are advised to review this Privacy Policy periodically for any changes. Your continued use of our Service after any changes to this Privacy Policy constitutes your acceptance of those changes.

9. Contact Information

If you have any questions about this Privacy Policy or our privacy practices, please contact us at: techhopellc@outlook.com