Cookie Policy for www.tenancyweb.com

Effective Date: August 7, 2024

www.tenancyweb.com ("we," "our," "us") uses cookies and similar tracking technologies to enhance your experience on our website and improve the functionality of our tenant and property management software (the "Service"). This Cookie Policy explains what cookies are, how we use them, and your choices regarding their use.

1. What Are Cookies?

Cookies are small text files that are placed on your device (computer, smartphone, or other electronic device) when you visit a website. Cookies are widely used by website owners to make their websites work, or to work more efficiently, as well as to provide reporting information.

2. Types of Cookies We Use

We use the following types of cookies on our website:

Essential Cookies: These cookies are necessary for the proper functioning of our Service. They enable you to navigate the website and use its features, such as accessing secure areas.

Performance Cookie: These cookies collect information about how visitors use our website, such as which pages are visited most often and if they receive error messages from web pages. These cookies do not collect information that identifies a visitor personally.

Functionality Cookies: These cookies allow the website to remember choices you make (such as your username, language, or region) and provide enhanced, more personalized features. These cookies may also be used to remember changes you have made to text size, fonts, and other customizable parts of web pages.

Analytics Cookies: We use analytics cookies to understand how users engage with our Service. This data helps us to improve the website's performance and the user experience.

3. How We Use Cookies

We use cookies to:

Ensure the proper functioning of our Service.
Analyze and improve the performance of our website and Service.
Remember your preferences and settings to enhance your experience.
Provide you with personalized content and features.
Monitor and analyze usage and trends to better understand how our users interact with our Service.

4. Third Party Cookies

We may allow third party service providers to place cookies on your device to collect information about your online activities across different websites. These third-party cookies are subject to the privacy policies of the respective third parties.

5. Your Choices Regarding Cookies

You have several options to manage cookies:

Browser Settings: Most web browsers automatically accept cookies, but you can modify your browser settings to refuse cookies or alert you when cookies are being sent. Please note that if you disable cookies, some features of our Service may not function properly.

Opt-out Links: You can opt out of third-party cookies by following the instructions provided by the respective third parties. For example, you can opt out of Google Analytics by installing the Google Analytics optout browser addon.

Cookie Consent Banner: When you first visit our website, you will see a cookie consent banner that allows you to accept or decline cookies. You can also manage your cookie preferences at any time through the cookie settings on our website.

6. Changes to Our Cookie Policy

We may update this Cookie Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any changes by posting the updated policy on our website. Your continued use of our Service after any changes to this Cookie Policy constitutes your acceptance of those changes.

7. Contact Information

If you have any questions about this Cookie Policy or our use of cookies, please contact us at: techhopellc@outlook.com